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## VOZTELECOM Terms of Use for ZOHO™ Phonebridge integration

1. In order to use the advantages of the VOZTELECOM™ functionalities in ZOHO™ Phonebridge, it is necessary to make a registration request and to contract the service integration under the basis of having previously contracted the VOZTELECOM™ CENTREX PBX cloud service.
2. This service will allow the software ZOHO™ Phonebridge integration with the CENTREX VOZTELECOM™ communications service by means of the API supplied by ZOHO™ and the API (Application Programming Interface) supplied by VOZTELECOM™.

### Its functionalities enable:

- Identify the contact on incoming call: before answering the call, the contact information is displayed and allows direct access to the customer's file.
  - Direct call with a single click: from the contact's file, you can call easily and quickly with a single click.
  - Automatic recording of all calls: all incoming and outgoing calls from all landlines, mobiles or PCs are recorded in the contact record.
  - Access to call recordings: If you have activated the automatic recording of all calls from the fixed line, mobile or PC, you can access them from the contact record.
3. The VOZTELECOM™ CENTREX service is governed by its [Specific Conditions](#) and by the Specific Conditions of VOZTELECOM™ for the integration with ZOHO™.
  4. Once the application has been signed and once VOZTELECOM™ has all the necessary information to be able to carry out the start and the set up configuration, the service will begin to be provided.
  5. For more detailed information on the offer and all the economic and applicable conditions and to request the integration, you can access and fill in this form and we will contact you.

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